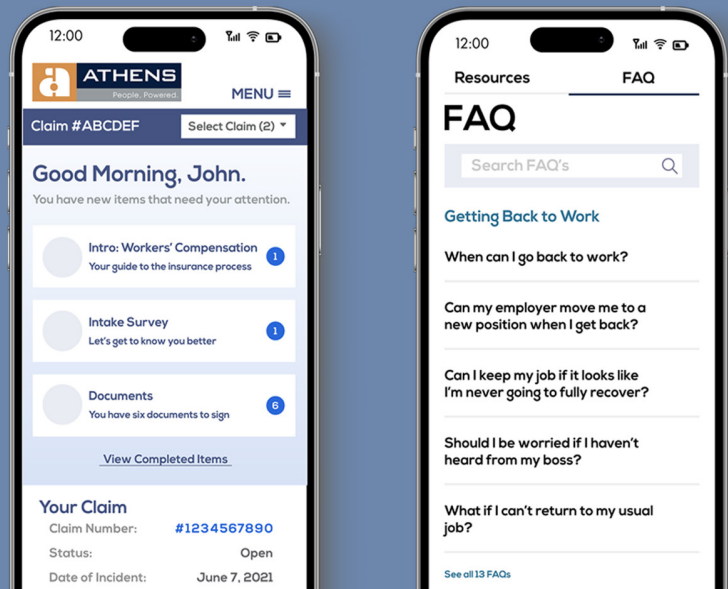


AI Mobile Claims Communications

Jarvis



Jarvis is a mobile communication tool designed to support and guide injured workers through the Workers' Compensation process.

TOP BENEFITS FOR INJURED WORKERS

By increasing transparency and access to resources, Jarvis empowers injured workers to understand and easily navigate the claims process to achieve better outcomes.

- **Send Messages Anytime**
Ability to securely communicate with their claims team via text, email, or in-app messaging 24/7 in any language.
- **Appointments and Reminders**
Reminds employees of upcoming appointments and enables them to easily share updates with their claims team.
- **View and Complete Documents Faster**
Receive, upload, complete, and e-sign documents directly in Jarvis for quick approval without waiting for mail.
- **Expectation-Setting Content**
Full access to a library of resources and FAQ's to help reduce anxiety for the injured worker and provide additional clarity regarding the Workers' Compensation process.

CREATING YOUR ACCOUNT

After you have reported your work injury to your employer, Athens Administrators will begin processing your claim and your Jarvis account will be automatically created.

- **Receive a Link via Text or Email**
Your claims team will send you a link to create a Jarvis account by text or email within 24 hours (excluding weekends and holidays).
- **To Activate by QR Code**
Open your phone Camera or QR reader, center the QR code below, and tap the link to activate on the Jarvis website.
- **Once Activated, Log in Online**
Once your account is activated, access Jarvis any time at app.jarvisclaims.com.
- **Select one of 120+ Languages**

